



**TOWN OF KENANSVILLE**  
**RATES AND FEE SCHEDULE**  
**FY 2021-22**

Adopted June 17, 2021

Effective July 1, 2021

**SECTION IV – RATES A & FEES SCHEDULE**

**SECTION 1: WATER & SEWER /CONNECTION & ASSESSMENT POLICY**

The Town of Kenansville charges a connection fee and capacity fees for addition to our water and sewer system. The connection fees are those actual costs associated with making the connection itself including the meter and associated devices. This fee is dependent on the size of the lines. These fees are paid prior to the service being provided along with a security deposit as outlined in this schedule. Once service is connected and provided a base fee for service and usage fees prorated based on the amount of water used determines the amount billed monthly.

**In-Town & Out of Town Base/Usage Rates**

**NOTE:** Outside of town water and wastewater base and usage rates are double the in-town rates. Sanitation service is not available to out of town customers.

**Connection Fees (Not Including Cost of Meter and Other Materials)**

Can be done by a licensed and insured utilities contractor hired and paid directly by customer. Must be inspected by the Town. Inspection fee of cost + 10% is required as outlined in Section 8 of the Fee Schedule. These connection fees apply to water connections, sewer connections, hydrants as well as irrigation connections.

**SECTION 2 - RESIDENTIAL & COMMERCIAL WATER BASE/USAGE CHARGES**

**Residential Water**

**Base Fee**

<b>3/4" Residential Meter</b>	<b>\$13</b>
<b>1" Residential Meter</b>	<b>\$15</b>
<b>2" Residential Meter</b>	<b>\$18</b>
<b>Multiple Connections</b>	<b>\$12 per connection</b>

**Usage (Per 1000 gallons)**

<b>0-3,000 gallons</b>	<b>\$4.50 per thousand gallons</b>
<b>3,001-6,000 gallons</b>	<b>\$4.75 per thousand gallons</b>
<b>6,001- 10,000 gallons</b>	<b>\$5.00 per thousand gallons</b>
<b>10,000&gt; gallons</b>	<b>\$5.50 per thousand gallons</b>

**Commercial Water**

**Base Fee**

<b>3/4" Commercial Meter</b>	<b>\$13</b>
<b>1" Commercial Meter</b>	<b>\$15</b>
<b>2" Commercial Meter</b>	<b>\$18</b>
<b>3" Commercial Meter</b>	<b>\$23</b>
<b>4" Commercial Meter</b>	<b>\$24</b>
<b>6" Commercial Meter</b>	<b>\$31</b>

**Usage (Per 1000 gallons)**

<b>0-3,000 gallons</b>	<b>\$4.50 per thousand gallons</b>
<b>3,001-6,000 gallons</b>	<b>\$4.75 per thousand gallons</b>
<b>6,001- 10,000 gallons</b>	<b>\$5.00 per thousand gallons</b>
<b>10,000&gt; gallons</b>	<b>\$5.50 per thousand gallons</b>

SECTION IV

**Temporary Hydrant Meter**

**3/4"-1" Meter**

Deposit	\$200
Base charge per day	\$6
0-3,000 gallons	\$4.50 per thousand gallons
3,001-6,000 gallons	\$4.75 per thousand gallons
6,001- 10,000 gallons	\$5.00 per thousand gallons
10,000> gallons	\$5.50 per thousand gallons
Hookup Fee	\$50

**2"-3" Meter**

Deposit	\$250
Base Charge per day	\$11
0-3,000 gallons	\$4.50 per thousand gallons
3,001-6,000 gallons	\$4.75 per thousand gallons
6,001- 10,000 gallons	\$5.00 per thousand gallons
10,000> gallons	\$5.50 per thousand gallons
Hookup Fee	\$50

**Hydrant Flow Testing            \$200**

**Irrigation Water**

**Base Charge (Plus Usage)**

3/4" Residential Meter	\$13
1" Residential Meter	\$15
2" Residential Meter	\$18

**Usage**

0-3,000 gallons	\$4.50 per thousand gallons
3,001-6,000 gallons	\$4.75 per thousand gallons
6,001- 10,000 gallons	\$5.00 per thousand gallons
10,001 -20,000	\$5.50 per thousand gallons

SECTION IV

20,001-50,000 gallons	\$6.00 per thousand gallons
50,000>	\$6.50 per thousand gallons

**SECTION 3 – RESIDENTIAL & COMMERCIAL SEWER BASE/USAGE CHARGES**

**Residential Sewer**

Base Fee	\$16 per connection
Usage (Per 1,000)	
0-3,000	\$4.50
3,001-6,000	\$5.00
6,001-10,000	\$5.25
10,000>	\$5.50

Flat Rate Fee Sewer Only (Non-Metered) \$50

**Commercial Sewer**

**Base Fee**

3/4 " Meter	\$16
1" Meter	\$26
2" Meter	\$31
>2" Meter	\$51

**Usage (Per 1,000)**

0-3,000	\$4.50
3,001-6,000	\$5.00
6,001-10,000	\$5.25
10,000>	\$5.50

**SECTION 4 – SECURITY DEPOSITS**

**Security Deposit Water, Sewer, Sewer & Irrigation (Separate Deposit for each service)**

**Residential**

**Residential applicants deposit will be determined in the following manner:**

<b>Water Service</b>	<b>\$75 per service</b>
<b>Irrigation Service</b>	<b>\$75 per service</b>
<b>Sewer Service</b>	<b>\$75 per service</b>

**Commercial (Non-residential)**

**Commercial applicants deposit will be determined in the following manner:**

**Water Service: and Irrigation Service - Based on Meter Size**

<b>3/4" - 1"</b>	<b>\$75 per service</b>
<b>2" Domestic</b>	<b>\$400</b>
<b>Meter Box</b>	<b>\$55</b>
<b>AMR Meter Register</b>	<b>\$150</b>

**Meter Yoke**

<b>3/4"</b>	<b>\$85</b>
<b>1"</b>	<b>\$130</b>
<b>2"</b>	<b>\$1,000</b>
<b>Lock</b>	<b>\$25</b>
<b>AMR</b>	<b>\$155</b>

## **SECTION 5 – LEAKS, DISRUPTIONS & MISC. FEES/INFORMATION**

### **Late Payment Fee/Disconnects**

Utility bills are due the 25th of each month. If payment is not received by close of business on the due date, a \$25.00 late penalty is assessed to the unpaid balance on the 26th of the month. Service will be discontinued if it is not paid by close of business on the last day of the month as to when the bill was received. If your water is disconnected for nonpayment, the full balance plus late fee and a \$75.00 reconnect fee must be paid by the account holder. If the reconnect fee is paid by 2 p.m. on any business day, the service will be reconnected by 4 p.m. on the same day. No service will be reconnected after hours or on the weekend. Accounts must be kept current in order for service to continue.

### **Adjustments in Sewer Bill for Water Leaks or Other Adjustments**

The Town will first verify that there was a leak. Once leak has been determined, the Town will verify that the repairs have been made. Customer must provide proof of repair in order to receive leak adjustment. The Town calculates the average usage for 12 months and charges regular rate for this amount. Once the amount is determined deduct the excess amount from the sewer bill only for up to a maximum of two consecutive months. (Limit two adjustments per year.)

For pool adjustments there will be no minimum of usage, and this shall be limited to one time per calendar year during the months of May through September deducted from the sewer bill only. If a pool adjustment is required, the Town requires that the meter be read before and after the pool is filled as and calculates the amount accordingly. If no meter readings are obtained for whatever reasons, the average usage for 12 months prior to the pool adjustment is calculated and the customer is charged the regular rate for this amount. Once that amount is determined deduct the excess amount for the pool adjustment from the sewer bill.

### **Private Lift Stations**

For those areas that have private lift stations pumping to the central sewer system, it is the property owner's responsibility to properly maintain the system and to ensure that the sewage gets to the sewer system. However, in the event of unforeseen failure of the system due to no fault of the Town or property owner that results in the sewage not going to our system, the Town will reimburse the property owner up to \$500 for pumping out their system no more than once per ten (10) year period. The property owner must contact the Public Works Director and Town Manager for approval prior to having the system pumped out and requesting reimbursement.

### **Water Disruption Charge**

When a water main is cut or otherwise damaged without having been located by the Town or the located line has been hit within three (3) feet of marking causing a major loss of potable water and or interruption of water service to residents a \$1,000 minimum plus clean up and repairs will be charged to the responsible party or parties.

### **Sewage Disruption Charge**

When a force main, gravity line or sewer service is cut or otherwise damaged without having been located by the town or the located line has been hit within three (3) feet of marking a \$1,000 minimum plus all clean up, line repair costs and any fines imposed by NCDWQ will be charged to the responsible party or parties.

### **Infiltration Treatment Charge**

When a force main, gravity line or sewer service is cut or otherwise damaged and infiltration of water, sand or other debris occurs without having been located or the located line has been hit within three(3) feet of marking, a \$1,000 minimum plus all required line, lift station and responsible party or parties.



SECTION IV

**NOTE: When both Sewage Disruption Charge and Infiltration Treatment Charges are imposed only one (1) \$1,000 minimum shall apply.**

**Backflow Testing Fines                                 \$100 plus Service Call if not tested  
(If irrigation service is disconnected due to lack of backflow test there will be a  
\$35 reconnect fee and a \$30 service call to reconnect.**

**Illegal or Unapproved Connection                 \$1,000 plus any state imposed fines**

**Grease Trap Fines   \$500 plus disposal cost if not  
regularly maintained.**

**Inspection Fee**

**1st Inspection   NO FEE  
2nd and Subsequent Inspection of  
same project.   \$50 per utility**

**Plan Review Fee**

**1st Review no fee to be charged with comment  
2nd and Subsequent review of same project \$50 per utility.**

**Meter Tampering Fee**

**1st Offense   \$100  
2nd Offense   \$500  
3<sup>rd</sup> Offense    \$1,000**

**Water Meter Testing**

**Meter Testing 3/4" and 1"                                 \$50  
Meter Testing 2" and Larger                             \$100**

**Meter Costs**

**3/4" Domestic   \$TBD  
1"    Domestic   \$TBD**

SECTION IV

**Water/Sewer/Waste Pickup Fees**

Returned Check Charge	\$25
3rd Party Collection Fee	35% of unpaid Acct. Bal.
Credit Card Convenience Fee	5 % (Min. \$1.00)
Application Fee	\$10 (non-refundable)
Reconnect Fee-Water	\$75
Reconnect Fee-Sewer	\$75
Voluntary Disconnect Fee	\$25
Late payment fee water/sewer bill	\$25
Sanitation Fee (90 gallon refuse cart)	\$16
Additional refuse Cart (per cart)	\$13
Service Call	\$50

**SECTION 6 – ADMINISTRATIVE FEES**

Copies	\$.25 per page
Fax-sending	\$1.00 per page
Fax receiving	\$.25 per page
Agenda and approved minutes	\$.25 per page
Police Accident Reports	\$5

**SECTION 7 – ZONING/PLANNING FEES**

Residential- New Construction	\$50 (Single Family and duplex)
Commercial New Construction	\$50
Apartment Complex	\$250
Minor Sub-division	\$100
Solicitor's Permit	\$20/week
Zoning Permits	\$50
Sign Permits	\$50
Re-Zoning Request	\$200
Text Amendment	\$200
Subdivision Plat Review	\$25
UDO Ordinance	\$25
Variance Request	\$200
Special Use Permit	\$200

**SECTION 8 –LABOR/EQUIPMENT FEES**

<b>Personnel</b>	<b>Per Hour</b>
Manager	\$75
Public Works Director	\$50
Police Chief	\$50
Police Sergeant	\$40
WW Plant Superintendent	\$40
Collections/Water Superintendent	\$40
Back up Collections Superintendent	\$40
Police Officer	\$35
Inspector	\$35
Maintenance Worker	\$30

  

<b>Equipment</b>	<b>Per Hour</b>
Backhoe/Mini Excavator	\$125 (4 hr. minimum)
Sewer Jet/Vac	\$250 (4 hr. minimum)
Utility Camera	\$100 (4 hr. minimum)
Dump Truck	\$70 (4 hr. minimum)
Service Truck	\$60 (4 hr. minimum)
Lawnmowers	\$50 (3 hr. minimum)
Tractor/Bush Hog	\$100 (4 hr. minimum)
Rented Equipment	Cost+10%
Parts and Supplies	Cost+10%
Service Call	\$30 per hour After Bus. hours \$50

**SECTION 9 – RECREATION FEES**

**Reservations**

**Park and shelter**

The parks and shelters maybe reserved for a small fee. You may “hold” a reservation for 10 days by calling Town Hall at (910) 296-0369. To secure your reservation, you must complete a reservation form, electricity request form (if applicable) and pay the rental fee in full within 10 days.

SECTION IV

	<u>RESIDENT</u>	<u>NON-RESIDENT</u>
Shelters	\$20/6 hours	\$35/6 hours
Shelters with electricity	\$25/6 hours	\$40/6 hours
Open Space	\$30/6 hours	\$45/6 hours
Open Space with electricity	\$30/6 hours	\$45/6 hours
**Deposit	\$50	\$50

**\*PLEASE NOTE THAT SUBMITTING A REQUEST FORM DOES NOT GUARANTEE YOUR RESERVATION\***

**Athletic Field reservation Information**

You may also reserve any of the Town's athletic fields if there is no league or sponsored activities scheduled. Fees and charges apply when reserving any of the Town's ball fields. Inquire and make reservations by calling: (910) 296-0369.

**Athletic Field Fees**

**Requested by Reservation Only**

**Day Use:**

The charge for athletic fields is \$20/hour per field.

**NOTE: MINIMUM 2 HOURS/MAXIMUM 8 HOURS; ADD AN ADDITIONAL \$10/HOUR AFTER 8 HOURS.**

**Night Use:**

The charge for athletic field lighting is \$25/hour per field in addition to the day use hourly rates.

**Tournament Use:**

**Full Tournament\*(not to exceed 3 days/2nights) flat fee of:   \$150/per field per  
Day plus \$20/hr  
Deposit \$200**

**\*No games start after 10:00 pm**

**\*No practices will start after 8:00 pm**

**\*\* If field & facility is not cleaned after use, deposits will not be returned.**

SECTION IV

**NOTE: At the discretion of the Town, a supervisor or custodial fee of \$25/hour may be included in the fee.**

**NOT SUBJECT TO FEES/CHARGES: Senior serving organizations, school groups (during school hours and/or athletic seasons), community watch groups, sponsored or co-sponsored groups/clubs/leagues/teams with the Town of Kenansville.**

**EXCEPTION: Tournaments and other types of “special” events by non-profit, charitable organizations for the purpose of fundraising for others are negotiated with and determined by the Town Manager.**