

DEPOSITS REQUIRED FOR RESIDENTIAL WATER AND SEWER

RESIDENTIAL	Inside City Limits	Outside City Limits
New Account Activation Fee(Non-Refundable)	\$15	\$30
Deposit Water	\$100	\$200
Deposit Sewer	\$100	\$200
Deposit Irrigation	\$100	\$200

RESIDENTIAL WATER RATES

RESIDENTIAL BASE FEE	Inside City Limits	Outside City Limits
Base Rate - 3/4" Meter	\$14.46	\$28.92
Base Rate - 1" Meter	\$16.69	\$33.38
Base Rate - 2" Meter	\$20.25	\$40.50
Base Rate - Multiple Connections/Per Connection	\$12.00	\$24.00

RESIDENTIAL USAGE PER 1,000 GALLONS	Inside City Limits	Outside City Limits
0 to 3,000 gallons	\$6.59	\$13.18
3,001 to 6,000 gallons	\$6.84	\$13.68
6,001 to 10,000 gallons	\$7.09	\$14.18
10,001 gallons and above	\$7.59	\$15.18

IRRIGATION BASE FEE	Inside City Limits	Outside City Limits
Base Rate - 3/4" Meter	\$14.46	\$28.92
Base Rate - 1" Meter	\$16.69	\$33.38
Base Rate - 2" Meter	\$20.25	\$40.50

IRRIGATION USAGE PER 1,000 GALLONS	Inside City Limits	Outside City Limits
0 to 3,000 gallons	\$6.59	\$13.18
3,001 to 6,000 gallons	\$6.84	\$13.68
6,001 to 10,000 gallons	\$7.09	\$14.18
10,001 to 20,000 gallons	\$7.59	\$15.18
20,001 to 50,000 gallons	\$8.09	\$16.18
50,001 and above	\$8.59	\$17.18

RESIDENTIAL SEWER RATES

RESIDENTIAL SEWER BASE	Inside City Limits	Outside City Limits
Base Rate	\$18.32	\$36.64

RESIDENTIAL SEWER USAGE	Inside City Limits	Outside City Limits
0 to 3,000 gallons	\$6.59	\$13.18
3,001 to 6,000 gallons	\$6.84	\$13.68
6,001 to 10,000 gallons	\$7.09	\$14.18
10,001 gallons and above	\$7.59	\$15.18

RESIDENTIAL SEWER ONLY CUSTOMER	Inside City Limits	Outside City Limits
Flat Rate Fee - Non-Metered	\$50.00	\$100.00

SOLID WASTE COLLECTION CHARGES

RESIDENTIAL SOLID WASTE	Inside City Limits	Outside City Limits
Garbage Roll Cart - 1	\$18.00	NOT AVAILABLE
Each Additional Roll Cart - Per Cart	\$18.00	NOT AVAILABLE
Recyclable Roll Cart	NOT AVAILABLE	NOT AVAILABLE

MISCELLANEOUS CHARGES

RETURN CHECK / DRAFT / PSN PAYMENT - FEE	\$25.00
LATE FEE	\$25.00
DELINQUENCY OF UTILITY SERVICE BILL	\$75.00

STORM DRAIN FEES

RESIDENTIAL STORM DRAIN FEES	Inside City Limits	Outside City Limits
	\$3.00	NOT APPLICABLE

DEPOSITS REQUIRED FOR COMMERCIAL WATER AND SEWER

COMMERCIAL	Inside City Limits	Outside City Limits
New Account Activation Fee(Non Refundable)	\$15	\$30
Deposit Water - 3/4 and 1 inch Meters	\$100	\$150
Deposit Water - 2 inch Meter	\$400	\$800
Deposit Sewer	\$100	\$200
Deposit Irrigation	\$75	\$150

COMMERCIAL WATER RATES

COMMERCIAL WATER BASE	Inside City Limits	Outside City Limits
Base Rate - 3/4" Meter	\$14.46	\$29
Base Rate - 1" Meter	\$16.69	\$33
Base Rate - 2" Meter	\$20.25	\$41
Base Rate - 3" Meter	\$25.59	\$51
Base Rate - 4" Meter	\$26.70	\$53
Base Rate - 6" Meter	\$38.75	\$78

COMMERCIAL USAGE PER 1,000 GALLONS	Inside City Limits	Outside City Limits
0 to 3,000 gallons	\$6.59	\$13.18
3,001 to 6,000 gallons	\$6.84	\$13.68
6,001 to 10,000 gallons	\$7.09	\$14.18
10,001 gallons and above	\$7.59	\$15.18

IRRIGATION BASE FEE	Inside City Limits	Outside City Limits
Base Rate - 3/4" Meter	\$14.46	\$28.92
Base Rate - 1" Meter	\$16.69	\$33.38
Base Rate - 2" Meter	\$20.03	\$40.06

IRRIGATION USAGE PER 1,000 GALLONS	Inside City Limits	Outside City Limits
0 to 3,000 gallons	\$6.59	\$13.18
3,001 to 6,000 gallons	\$6.84	\$13.68
6,001 to 10,000 gallons	\$7.09	\$14.18
10,001 to 20,000 gallons	\$7.59	\$15.18
20,001 to 50,000 gallons	\$8.09	\$16.18
50,001 and above	\$8.59	\$17.18

COMMERCIAL SEWER BASE	Inside City Limits	Outside City Limits
Base Rate - 3/4" Meter	\$18.32	\$36.64
Base Rate - 1" Meter	\$26.91	\$53.82
Base Rate - 2" Meter	\$35.50	\$71.00
Base Rate - 3" Meter & Above	\$58.40	\$116.80

COMMERCIAL SEWER USAGE	Inside City Limits	Outside City Limits
0 to 3,000 gallons	\$6.59	\$13.18
3,001 to 6,000 gallons	\$6.84	\$13.68
6,001 to 10,000 gallons	\$7.09	\$14.18
10,001 gallons and above	\$7.59	\$15.18
50,001 and above	\$8.59	\$17.18

SOLID WASTE COLLECTION CHARGES

COMMERCIAL SOLID WASTE	Inside City Limits	Outside City Limits
Garbage Roll Cart Per Cart	\$18.00	NOT AVAILABLE

MISCELLANEOUS CHARGES

RETURN CHECK / DRAFT / PSN PAYMENT - FEE	\$25.00
LATE FEE	\$25.00
DISRUPTION OF SERVICE DUE TO NON PAYMENT	\$75.00
METER BOX	\$55.00
AMR METER REGISTER	\$155.00

STORM DRAIN FEES

COMMERCIAL STORM DRAIN FEES	Inside City Limits	Outside City Limits
	\$10.00	NOT APPLICABLE

DEPOSITS REQUIRED AND BASE RATES FOR TEMPORARY HYDRANT METERS

	Inside City Limits	Outside City Limits
Deposit 3/4 inch to 1 inch Meter	\$200	NOT AVAILABLE
Per day base charge	\$14.62	NOT AVAILABLE
Deposit 2 inch to 3 inch Meter	\$250	NOT AVAILABLE
Per day base charge	\$20.03	NOT AVAILABLE
Hookup Fee Fee	\$50	NOT AVAILABLE

HYDRANT WATER RATES

HYDRANT USAGE PER 1,000 GALLONS	Inside City Limits	Outside City Limits
0 to 3,000 gallons	\$6.59	
3,001 to 6,000 gallons	\$6.84	
6,001 to 10,000 gallons	\$7.09	
10,001 gallons and above	\$7.59	

HYDRANT FLOW TESTING

HYDRANT FLOW TESTING	\$200
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MISCELLANEOUS CHARGES

RETURN CHECK / DRAFT / PSN PAYMENT - FEE	\$25.00
LATE FEE	\$25.00
DELINQUENCY FEE	\$75.00

UTILITY BILLING

- * Utility Billing begins at the time service is established within the billing system.
- * Meter readings are from the 15th of the previous month through the 15th of the billing month.
- * Utility Bills are mailed during the last week of each month.
- * Failure to receive a Utility Bill does not waive payment responsibility.
- * Double rates apply to water and/or sewer service provided outside of the town city limits.

DUE DATE

- * All utility bills are due no later than 5:00 pm on the 25th of each month.
- * Utility bill payments maybe made at any time using one of the following options:
 1. US Mail at PO Box 370, Kenansville, NC 28349. Allow 5 to 7 business days prior to the due date.
 2. In person at the Town Hall located on - 141 Routledge Road, Kenansville, NC 28349
 3. Using the outside drop box at the Town Hall located on - 141 Routledge Road, Kenansville, NC 28349
 4. Online by going to www.kenansville.org. (Click on Pay Your Utility Bill)

LATE FEE

- * Utility bills with an outstanding balance of \$5.01 or more will be charged a \$25.00 late fee if not paid by 5:00 pm on the 25th of the month.

INVOLUNTARY DISCONNECTION

- *Utility bills with a remaining previous balance(**regardless of the amount**)will have a disruption of service without notice 10 calendar days after the 25th due date. Disconnections will not be performed on a Friday.
- *A \$75.00 delinquency fee will be assessed on all accounts scheduled to be disconnected.

RECONNECTION DUE TO INVOLUNTARY DISCONNECTION

- * Payment of a DEPOSIT(if applicable), the PREVIOUS BALANCE DUE, CURRENT BALANCE DUE AND ALL FEES, must be paid in full before service can be restored.
- * Payment received by 3:30 pm on any business day will have service reconnected no later than 4 p.m. on the same day. Service reconnected after 4:00 pm on any business day will have a \$50.00 service charged added to the account.
- *No service will be reconnected on the weekend.

VOLUNTARY DISCONNECTION

- *Voluntary disconnection must be requested in writing on the "Request for Disconnection/Reconnection form".
- *Request for voluntary disconnections must be made at least 24 hours in advance. Disconnections will will be scheduled between 8:00am and 4:00pm.
- *Voluntary temporary disconnection for emergency reasons will be handled as soon a possible.
- *A \$25.00 fee will be applied to the account for all voluntary disconnections.

GARBAGE SERVICE

- *Garbage is collected on Wednesday of each week.
- *Garbage carts should be left on the curbside on Tuesday evening or no later than 6:00am on day of garbage pickup .

ADJUSTMENTS FOR WATER LEAKS

- *Sewer only will be released as a result of a water leak.
- *Releases will be calculated after verification and written proof proper repairs have been made.
- *The average of 12 months of usage is calculated to determine the amount of the release.
- *The maximum amount of the release can not exceed two consecutive months.
- *Limit 1 adjustment per calendar year.

POOL ADJUSTMENTS

- *Adjustments are for sewer only.
- *There is no minimum usage amount for pool adjustments.
- *Pool adjustments are limited to 1 per calendar year, May through September.
- *Notification to the Town Hall should be given prior to usage.

WATER DISRUPTION CHARGE

Private Lift Stations

*It is the property Owner's responsibility to properly maintain the private lift station and to insure that the sewage gets to the Town sewer system. In the event an of unforeseen failure of the system due to no fault of the Town of Kenansville or property owner that results in the sewage not going into Town system, the Town of Kenansville will reimburse the property owner up to \$500 for pumping out their system no more than once per ten(10) year period. Approval must be given by the Public Works Director or Town Manager prior to the system being pumped out or requesting reimbursement.

WATER DISRUPTION CHARGE

*When a water main is damaged without requesting location of lines through the 811 service or if the located line is hit within three(3) feet of the marking, all repairs cost associated will be invoiced to the responsible party or parties.

SEWER DISRUPTION CHARGE

*Damage to a force main, gravity line or sewer service is damaged without requesting the lines are marked through 811 or if the located line is hit within three(3) feet of the marking, all repair cost as associated, plus \$1,000 will be invoiced to the responsible party or parties. All fines imposed by the North Carolina Department of Water Quality will also be charged to the responsible party or parties.

INFILTRATION TREATMENT CHARGE

*When a force main, gravity line or sewer service is cut or otherwise damaged and infiltration of water, sand or other debris occurs without having been located or the located line has been hit within three(3) feet of marking, A \$1,000 minimum plus responsible party or parties. NOTE: When both Sewer Disruption Charge and Infiltration Treatment Charges are imposed only one(1) \$1,000 minimum shall apply.

BACKFLOW TEST FINES

*\$100 plus cost of service call if not tested. (If irrigation service is disconnected due to lack of backflow test there will be a \$35 reconnect fee and a \$50 service call to reconnect.

ILLEGAL OR UNAPPROVED CONNECTION

*Illegal or unapproved connections will be charged a minimum of \$1,000 in addition to any state imposed fines.

GREASE TRAP FINES

*Grease traps not regularly maintained will be fined a minimum of \$500 in addition to disposal cost.

INSPECTION FEE

*1st Inspection - No Charge

*2nd Inspection and subsequent inspection of same project - \$50 per utility service

ADMINISTRATIVE FEES

COPIES - PER PAGE	\$0.25
FAX SENDING/RECEIVING - PER PAGE	\$1.00
AGENDA & APPROVED MINUTES - PER PAGE	\$1.00
POLICE ACCIDENT REPORTS	\$5.00

WATER/SEWER/SOLID WASTE

NON-REFUNDABLE APPLICATION FEE	\$15.00
LATE FEE	\$25.00
RETURN CHECK / DRAFT / PSN PAYMENT - FEE	\$25.00
VOLUNTARY DISCONNECT FEE	\$25.00
DELIQUENCY FEE - WATER/SEWER	\$75.00
SOLID WASTE COLLECTION CART	\$18.00
ADDITIONAL SOLID WASTE COLLECTION CART	\$18.00
SERVICE CALL	\$50.00

PARK AND SHELTER RESERVATION FEES - 6 HOURS MAX

	RENTAL	SCHOOLS
SHELTER WITH ELECTRICITY	\$ 50.00	\$ 35.00
SHELTERS WITHOUT ELECTRICITY	\$ 35.00	\$ 30.00
OPEN SPACE WITH ELECTRICITY	\$ 40.00	\$ 45.00
OPEN SPACE WITHOUT ELECTRICITY	\$ 35.00	\$ 40.00
DEPOSIT	\$ 100.00	\$ 100.00

ATHLETIC FIELD RESERVATIONS - NON TOURNAMENT

	RENTAL	SCHOOLS
MINIMUM 2 HOURS/MAXIMUM 8 HOURS		
Day use - Per hour	\$ 60.00	\$ 45.00
Day Use After 8 Hour Maximum	\$ 40.00	\$ 25.00
Night Use Per Hour(Includes Lights)	\$ 100.00	\$ 80.00

ATHLETIC FIELD RESERVATIONS - TOURNAMENTS

	RENTAL	SCHOOLS
Tournaments - not to exceed 3 days&2nights (Per Field)		
Per Field	\$ 300.00	\$ 250.00
Per Hour Charge	\$ 40.00	\$ 45.00
Deposit	\$ 300.00	\$ 300.00

NOTE: No games start after 10:00 pm

No practices will start after 8:00 pm

Deposit(s) will not be returned if any field or the facility is not cleaned after use

PROGRAM REGISTRATION FEE(S) PER SPORT

	PER PLAYER
BASEBALL	\$ 75.00
T-BALL	\$ 45.00
FLAG FOOTBALL	\$ 75.00
BASKETBALL	\$ 75.00
TACKLE FOOTBALL	\$ 110.00
SOCCER	\$ 75.00
VOLLEYBALL	\$ 75.00

ZONING AND PLANNING FEES

RESIDENTIAL NEW CONSTRUCTION	\$	50.00
COMMERCIAL NEW CONSTRUCTION	\$	50.00
APARTMENT COMPLEX	\$	250.00
MINOR SUB-DIVISION	\$	100.00
ZONING PERMIT	\$	50.00
SIGN PERMIT	\$	50.00
REZONING REQUEST - CITIZEN REQUEST	\$	200.00
TEXT AMENDMENT - CITIZEN REQUEST	\$	200.00
SUBDIVISION PLAT REVIEW	\$	25.00
UDO ORDINANCE	\$	25.00
VARIANCE REQUEST	\$	200.00
SPECIAL USE PERMIT	\$	200.00

VENDOR FEES

Solicitor/Peddler/Park Concessioner*

30-day Permit	\$	50.00
90-day Permit	\$	100.00
180-day Permit(Park Concessions Only)	\$	175.00

Transient/Mobile Food Vendors

Annual Permit	\$	150.00
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*Anyone selling anything, including food, in Kenan Park must obtain a Park Concessions Permit.

- * Solicitor - Anyone going door-to-door to take orders for products, share information or seek donations.
- * Peddler - Anyone transporting goods door-to-door for sale (i.e. Ice cream truck). Swans
- * Park Concessioner - Anyone selling merchandise, food, and or beverages in Kenan Park.
- * Transient Vendor - Anyone selling goods or services from a temporary location (i.e. parking or vacant lot).
- * Mobile Food Vendor - Anyone selling food and/or beverages from a readily movable food unit.

